

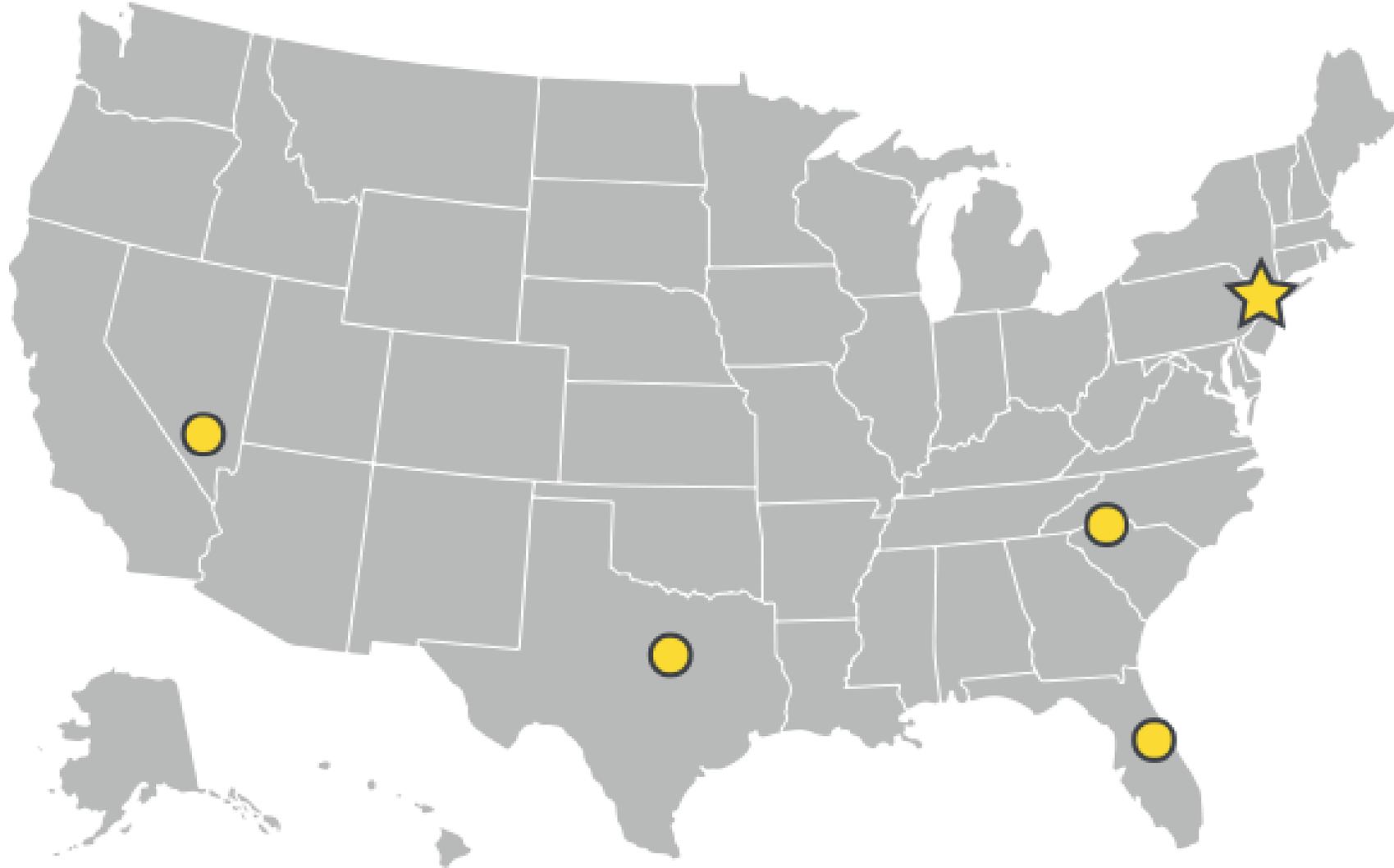


cabinetry®

CNC New Dealer Onboarding



CNC Cabinetry Locations



Welcome Kit

You will be receiving a Welcome kit which contains the following:

- Welcome letter
- Product Spec Book
- Current Literature
- Dealer Decal

Talk to your rep about ordering samples or see our sample order form on our downloads page.

You will also be receiving a monthly newsletter.

<https://cnccabinetry.com/resources>



Hi **[Customer Name]**,

On behalf of the entire CNC team, I'd like to take the opportunity to welcome you as our newest customer. We are thrilled to have you join the CNC Family.

CNC Cabinetry was founded on the idea of making kitchen cabinets more accessible to all. We accomplish that by providing you with a vast, ever-expanding selection of high-quality kitchen cabinets and bathroom vanities, that offer the ultimate value in design, quality and price. We thank you for partnering with us and sharing our vision of providing value to homeowners across the country.

I am also happy to inform you that your account has been created, and you can now start placing orders. Your account code is **[CUST ID]** and **[CS Rep-Name]** will be your customer service representative. You can contact **[CS Rep-Name]** for any assistance regarding your orders. Your customer service reps can be reached during regular business hours at:

Phone: (123) 555-5555
Email: 123456@cncabinetry.com

Our office hours are:

Mon - Thurs: 9am - 5pm
Friday: 9am - 1pm

Should you have any further questions regarding our product, services or marketing material, feel free to reach out to your Sales Rep, **[Sales Rep-Name]**, at any time.

Sales Rep:
Phone: (123) 555-5555
Email: salesrep@email.com

Thank you again for entrusting CNC Cabinetry with your most important business needs. We look forward to serving you.

Sincerely,

A handwritten signature in black ink that reads "Jennifer".

Jennifer Young
VP of Sales and Marketing

[Click here](#) to download our 2020 literature

Lead times

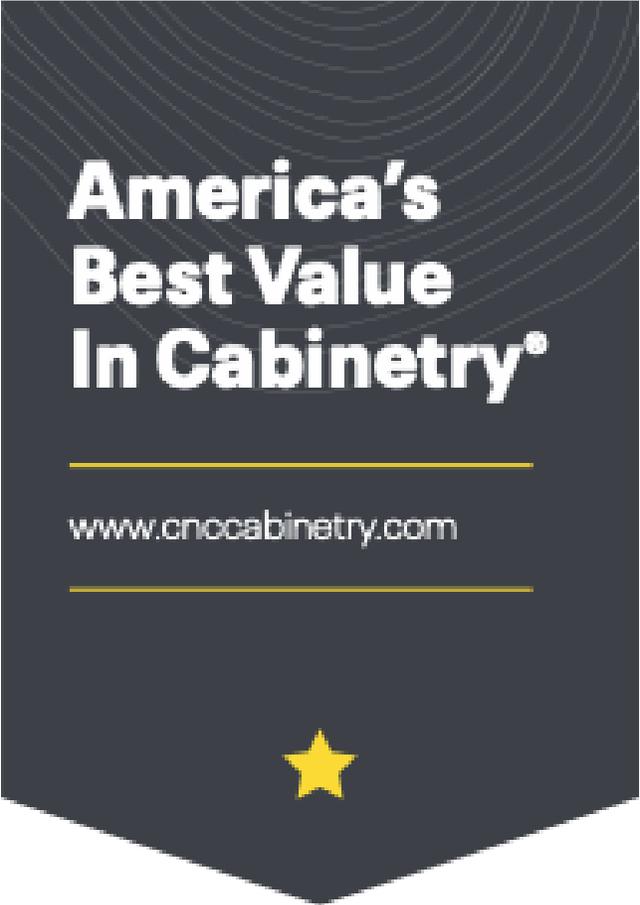
2-3 days Luxor Collection

2-3 weeks Concord Collection

2-3 weeks Classic Collection

4-5 weeks Alvic Collection

Check with your local Sales Rep for updated lead times in your territory.



**America's
Best Value
In Cabinetry®**

www.cnccabinetry.com





How do I apply for credit terms?

Notify your sales representative and a credit application will be sent via DocuSign

The following information must be provided in the credit application:

- Complete company name, Bill to (including DBA if applicable)
- Physical billing address (PO Box is not applicable)
- Amount of credit requested
- Signature

The completed credit application is securely submitted through DocuSign directly to the accounting department for review. Please allow 7-10 business days for the credit review process.

Additional information requirements may extend the review time.

Upon completion, an email notification regarding the decision of the credit review is sent to the following:

customer, sales representative, customer service.

Request for credit line increase:

Notify your sales representative

Reviewed on a case-by-case basis



How do I submit my payments?

Submitting Payments

Remit Checks to:

CNC Cabinetry
Attn: Billing
101 Kentile Road
South Plainfield, NJ 07080



Credit Card:

Submit payment through CabNet or reach out to Customer Service.

*** Please forward ALL receipt/payment remittance(s) to billing@cncabinetry.com ***

CabNet

Payments are easily processed through Cabnet

Here's what you need to know:

CabNet Registration is Required [CabNet™ Signup Form](#)

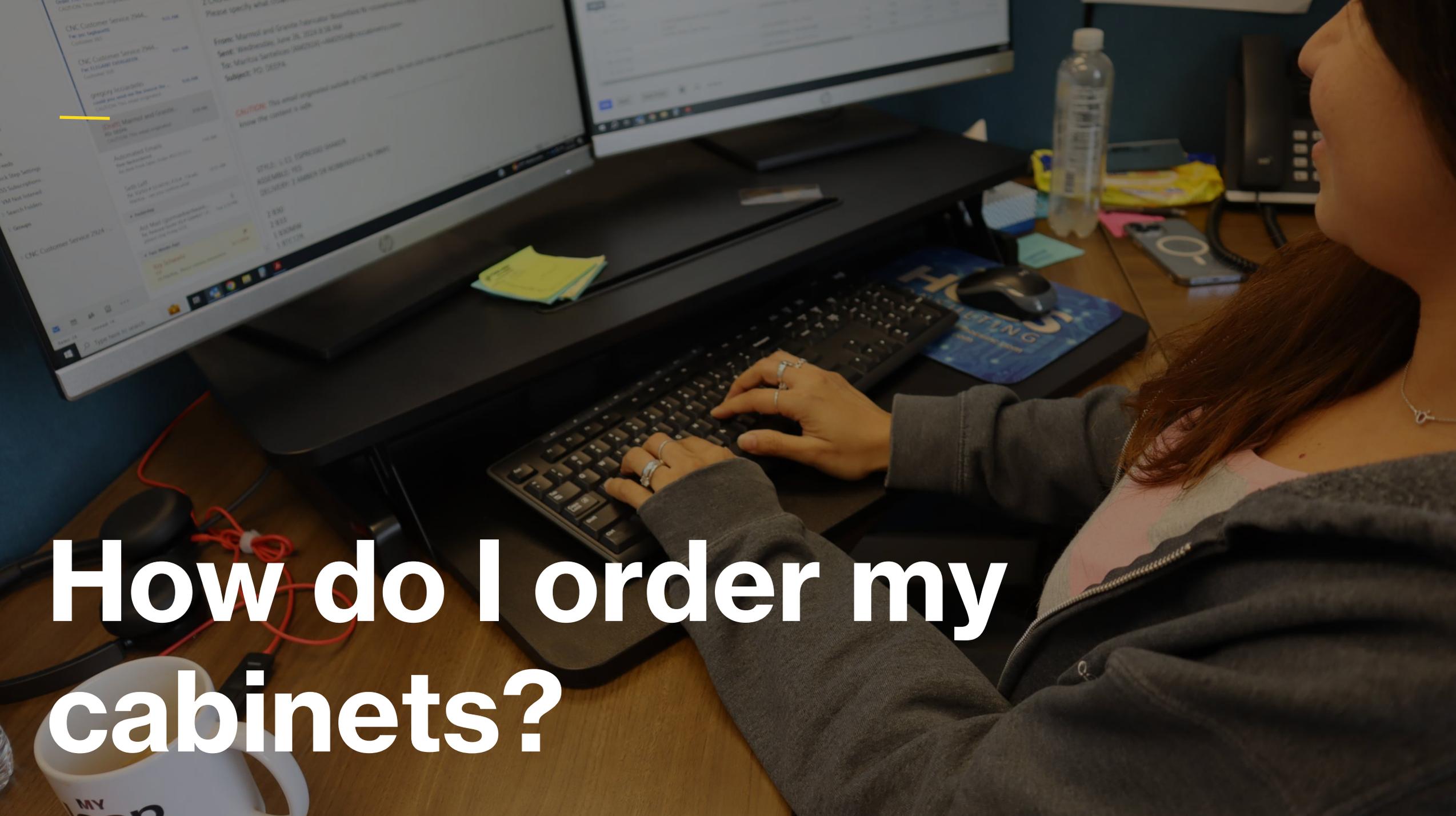
Customers with payment terms (e.g., Net 30)

- Invoice
- ACH
- Credit Card

Note: Customers already set up with ACH auto-draft do not need to take any action — your current setup will continue as is.
(Choose Invoice as payment option)

Customers without payment terms

- ACH
- Credit Card



How do I order my cabinets?

Submitting Orders

- **CabNet** – New online ordering system [CabNet™ Signup Form](#)
- **CNC order form** (Excel spreadsheet)
- **2020 quote** or item list with user codes and descriptions
- **Pro-kitchen quote** sheet or list with CNC order form cover sheet
- **Alvic** orders need to have the Alvic checklist and a copy of the layout

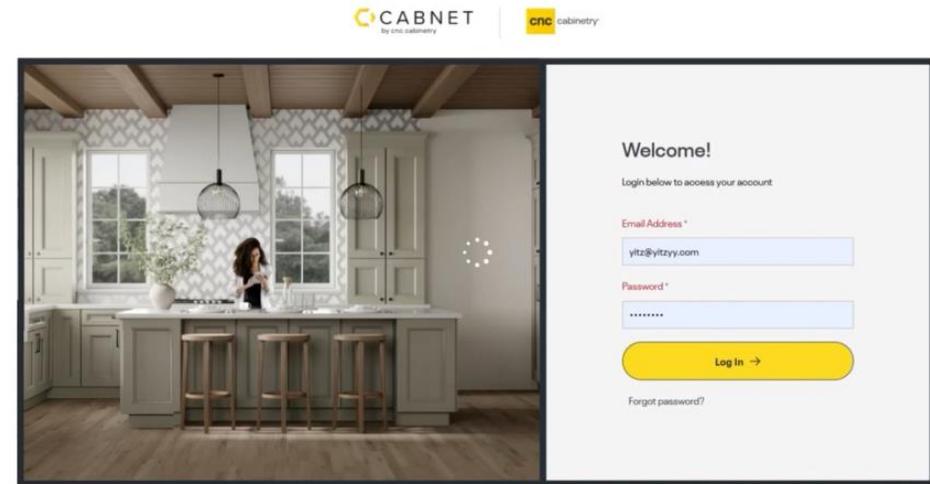
Access <https://cnccabinetry.com/resources>

Orders will not be accepted over the phone. It is the dealer's responsibility to review all quotes for accuracy and confirm before the order goes into production. If you would like the order to ship complete, please note that on your quote and approval.



Seamless ordering at your fingertips
Brought to you by CNC Cabinetry

- [CabNet™ Signup Form](#)



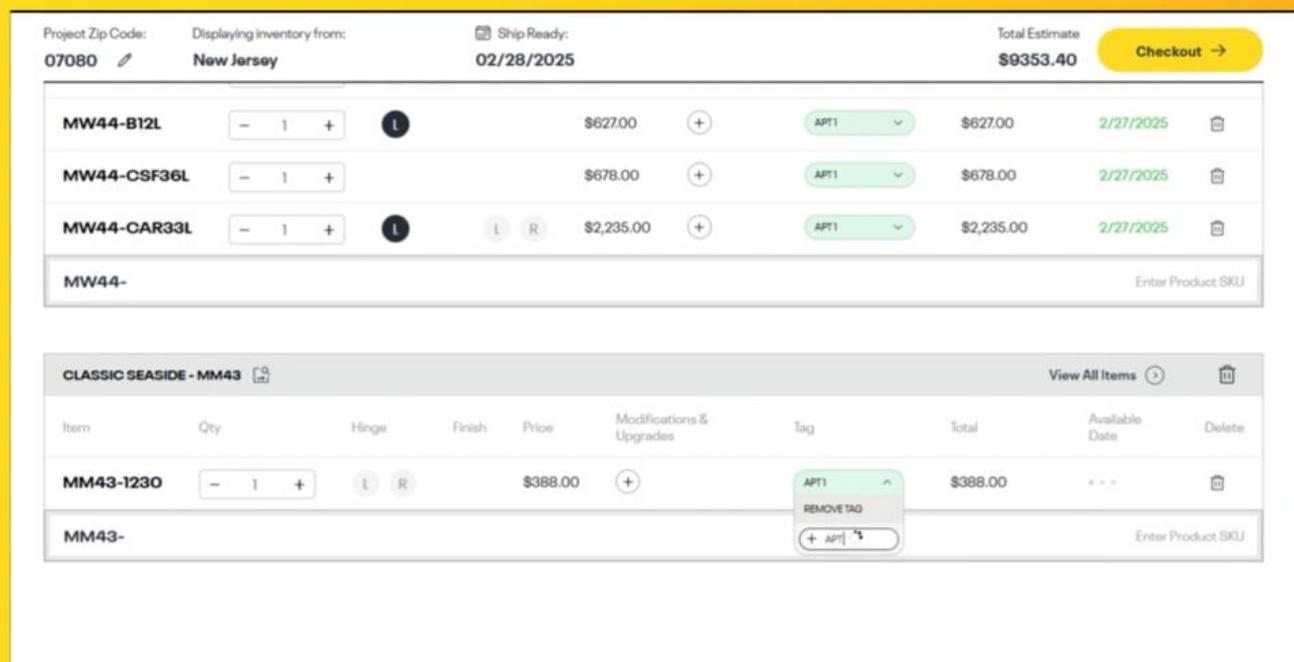
Easily access what you need from your account dashboard.

[Watch our CabNet Demo Video of Highlights here!](#)

CabNet tutorials are now live on our resources page!

Submit questions and feedback to:

cabinetfeedback@cncabinetry.com



Learn how to place and build new orders.

Resources

Elevate your cabinet design experience with our rich array of resources.
Access design catalogs, guides and essential information for your project.



[Downloads](#) [High-Resolution Images](#) [Tutorials](#)

Jump to

- [CabNet Tutorials](#)
- [Country Assembly](#)
- [Luxor Assembly](#)
- [Concord Assembly](#)
- [Classic Assembly](#)
- [Accessory Guides](#)

CabNet Tutorials

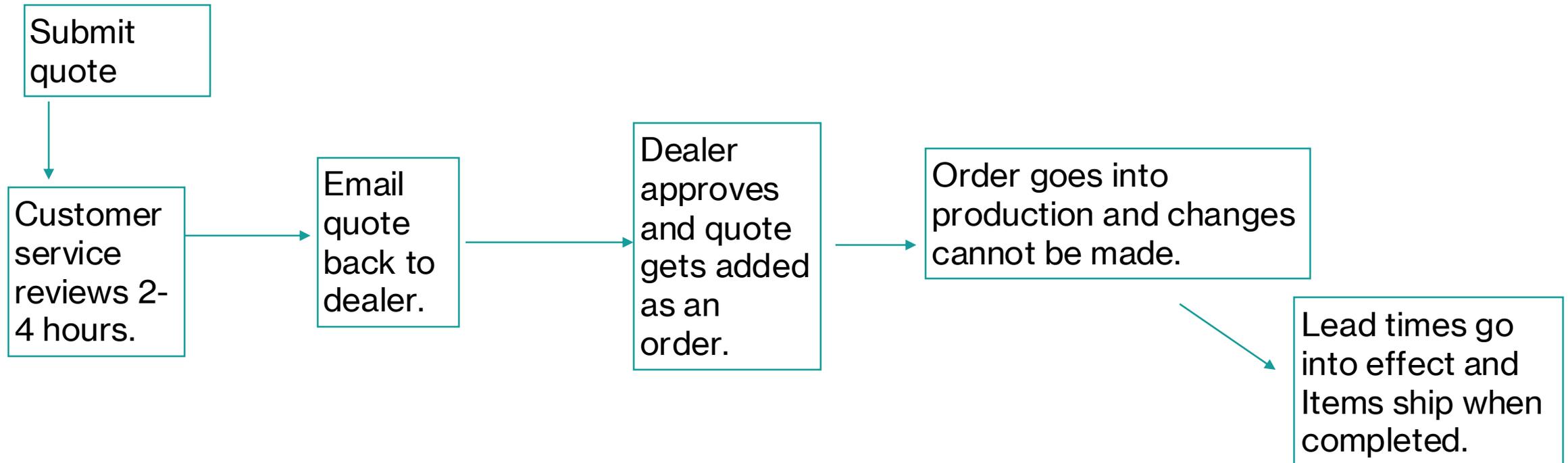


How to Start a New Order	How to Create a Draft	How to Create an Estimate	How to Create an Order From an Estimate	How to Check Out
Watch	Watch	Watch	Watch	Watch
How to Manage Users	How to Navigate Billing			
Watch	Watch			

CabNet tutorials are now live on our resources page!

Customer Service

- When submitting quotes, please send your cabinet list to customer service.
- Allow 2-4 business hours for the quote to be reviewed and emailed back.
- Quotes stay in the system for 30 days until you approve.
- Once approved, the quote will be entered as an order.

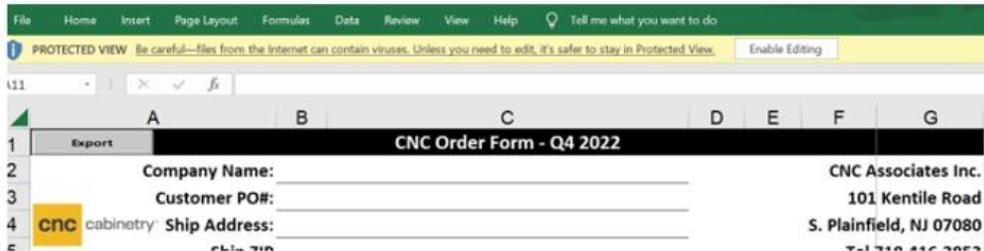


Fixing the security measures featured on the order form

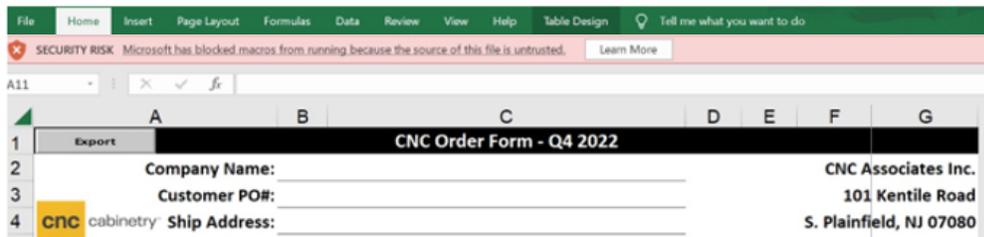
When you download the newest version of the CNC Order Form from our downloads page it has an extra security measure that does not allow you to use the shortcut feature and enter item codes by hand.

To correct this follow these quick steps

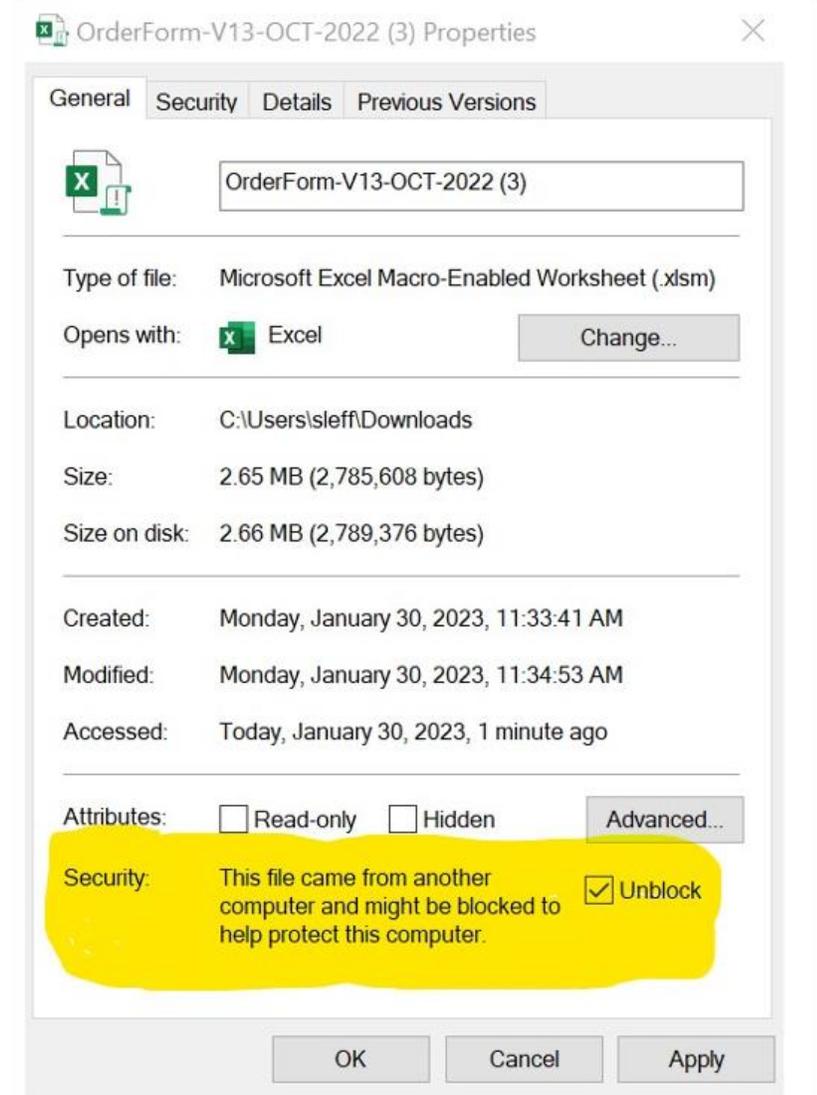
1. Download the newest version of the order form and save it to your computer.
2. Open the file and ALWAYS click “ENABLE EDITING” on the yellow banner when you first open the file



3. If the red/pink “SECURITY RISK” banner appears, then close the file and go to step 4

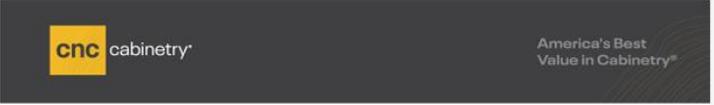


4. Right click on the excel Orderform file, then click on Properties”. Once the properties window opens look at the bottom of the window for the “Security” feature and CHECK the “UNBLOCK” Box



2020 / ProKitchen Order Form

Please attach the CNC order form, go to cnccabinetry.com/resources to provide the needed information along with your 2020 or Prokitchen quote to customer service. Be sure to add user codes and descriptions on your quote sheet.



CNC Order Form Cover Sheet

Company Name

Customer PO#

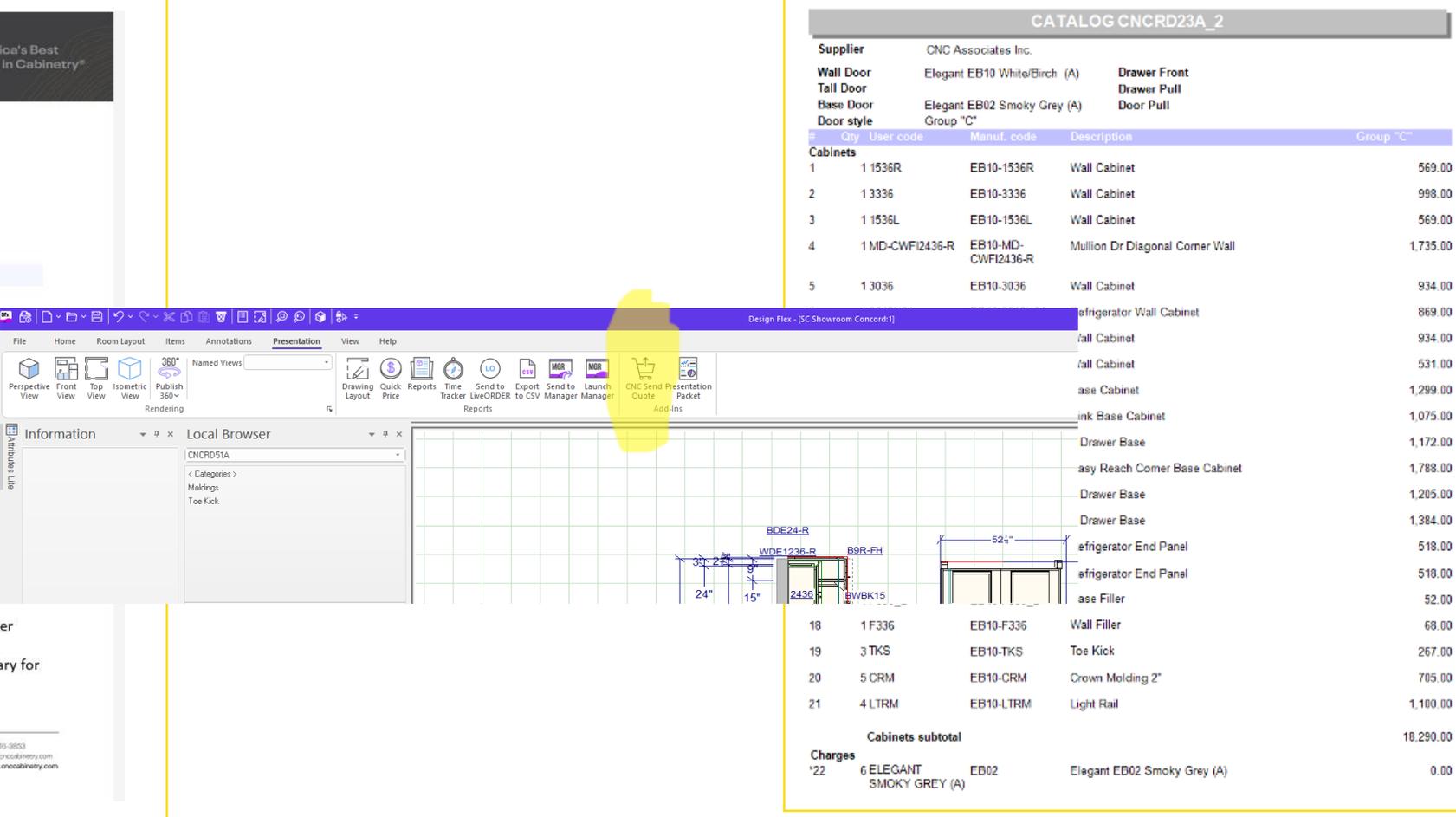
Ship Address

Zip Code

Delivery Contact

Requested Ship Date

Please include your 2020 or ProKitchen quote sheet containing user codes and descriptions. Ensure that the Door Style and Finish are accurate on the quote sheet. Drawings or layouts are only necessary for special requests.



CATALOG CNCRD23A_2					
Supplier	CNC Associates Inc.				
Wall Door	Elegant EB10 White/Birch (A)		Drawer Front		
Tall Door			Drawer Pull		
Base Door	Elegant EB02 Smoky Grey (A)		Door Pull		
Door style	Group "C"				
#	Qty	User code	Manuf. code	Description	Group "C"
Cabinets					
1	1	1536R	EB10-1536R	Wall Cabinet	569.00
2	1	3336	EB10-3336	Wall Cabinet	998.00
3	1	1536L	EB10-1536L	Wall Cabinet	569.00
4	1	MD-CWF12436-R	EB10-MD-CWF12436-R	Mullion Dr Diagonal Corner Wall	1,735.00
5	1	3036	EB10-3036	Wall Cabinet	934.00
				Refrigerator Wall Cabinet	869.00
				Wall Cabinet	934.00
				Wall Cabinet	531.00
				Base Cabinet	1,299.00
				Ink Base Cabinet	1,075.00
				Drawer Base	1,172.00
				Easy Reach Corner Base Cabinet	1,788.00
				Drawer Base	1,205.00
				Drawer Base	1,384.00
				Refrigerator End Panel	518.00
				Refrigerator End Panel	518.00
				Base Filler	52.00
18	1	F336	EB10-F336	Wall Filler	68.00
19	3	TKS	EB10-TKS	Toe Kick	267.00
20	5	CRM	EB10-CRM	Crown Molding 2"	705.00
21	4	LTRM	EB10-LTRM	Light Rail	1,100.00
Cabinets subtotal					18,290.00
Charges					
*22	6	ELEGANT SMOKY GREY (A)	EB02	Elegant EB02 Smoky Grey (A)	0.00

Headquarters / North East 101 Karlov Road South Plainfield, NJ 07080
South East 4501 Hanna Run Blvd Daversport, FL 33887
West Coast 3470 East Las Vegas Blvd Las Vegas, NV 89115
South West 22000 East Barkin Road Arlington, TX 76018
Mid Atlantic 20001 Beechcroft Church Road Spartanburg, SC 29301
 778-470-2823
info@cnccabinetry.com
www.cnccabinetry.com



Alvic Request Form

Dealer Name *

Dealer ID# *

Designer Contact *

Designer Email *

Designer Phone *

Grain Direction *

Horizontal Vertical No-Grain

Color 1

Color Name 1 *

Color Series 1 *

Please which series Color 1 is in.

Synchron Luxe Zenit

Color 1 Location

Please list the location of this color, for example on the island, wall cabinets, etc.

Color 2

Color Name 2

Color Series 2

Synchron Luxe Zenit

Color 2 Location

Please list the location of this color, for example on the island, wall cabinets, etc.

Extra Edge-banding needed?

Add \$274 charge per color

Yes No

Please upload your floor plan and elevation drawings *

Please submit the 2020 or ProKitchen floor plans, drawings, and SKU (item) list in PDF form, not JPEG

Drag and drop files here or [browse files](#)

IMPORTANT details specific to ALVIC:

FINISHED ENDS = APPLIED PANELS

- Allow 3/4" for APPLIED end panels / finished ends
- Base/Tall End Panel = 25" depth
- Wall End Panel = 13" depth
- All panels are to be applied in the field
- FINGER PULL maximum panel height = 47"

FRIDGE & DISHWASHER PANELS

- REP and DWR come with a front 3" stile/filler as a separate piece, to be installed in the field.

GRAIN DIRECTION

- VERTICAL GRAIN is the default
- HORIZONTAL GRAIN maximum panel height = 47"

Send me a copy of my responses

Submit

Please make sure you select the correct series and color and submit the Alvic checklist when ordering, this is available on our downloads page.

Project Proposal Form

When you are working on a large project (over 100 cabinets) please submit a project proposal form with details to customer service and help to keep product lead times accurate.

Project Proposal Form



Dealer: _____
Dealer Code: _____
Dealer Salesperson: _____
Project name: _____
Project multiplier: Box truck (110 Cabinets) _____ Trailer Load (225 Cabinets) _____
Freight agreement (if applicable) _____
Opportunity #: _____ Date: _____
Delivery Timeline: _____
Delivery Address: _____
Site contact information: _____
Phone Number: _____

Can the delivery site accept 53' trailers? (No Liftgate Provided) _____
Do you want deliveries on pallets or floor loaded? _____
*Floorload option is \$700 upcharge; Floorload trucks can have up to 300 cabinets

Maximum of 225 cabinets for palletized orders
If containers are being pre ordered please allow 150 days for the product to arrive at our location and be unloaded.
Please be advised there is a longer lead time to produce truck/trailer loads, please confirm delivery dates and/or schedule with the office before scheduling your crews at the site.
Truck charges apply for the amount of trucks needed to deliver. Site charge of \$125.00 will be applied for CNC Cabinetry going to job site(s) in addition to the truck/trailer charge.
Please make sure to have a boom/forklift and labor available to unload.

***PLEASE NOTE: NO CHANGES ON LARGE ORDERS WILL BE ALLOWED 3 WEEKS PRIOR TO DELIVERY DATE.**

Signature: _____ Signature: _____
Date: _____ Date: _____
Dealer Representative CNC Sales Representative

**This document is for office use only



How do I receive my cabinets?

CNC delivery options:

1. CNC Delivery

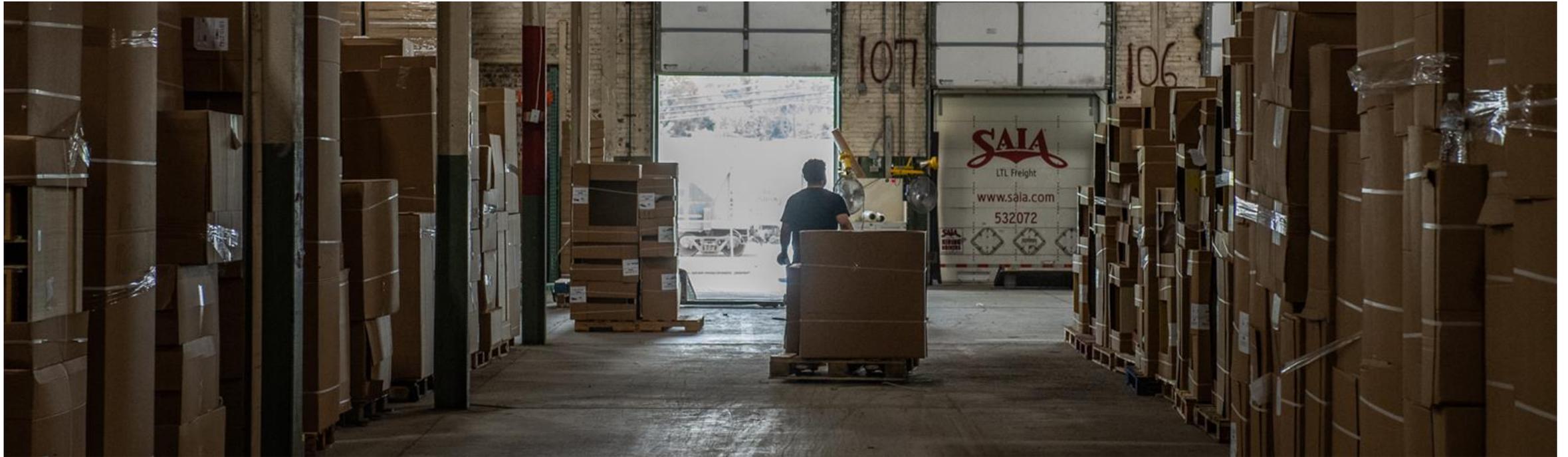
CNC offers delivery service with our own fleet of trucks that will deliver within the local New Jersey tristate area and Florida for a minimum charge. Local deliveries will be assessed for pricing based on gas rates. Rates will be reassessed every 90 days. Deliveries are curbside only.



CNC delivery options:

2. Custom Carrier

Outside our CNC Delivery areas, we ship Via Common Carrier, where the best available pallet rate will be chosen.



CNC delivery options:

3. Picking up at the warehouse

When picking up at the warehouse you will get a call from customer service two days prior to schedule a time. You will either have a regular pick up which will be loaded individually, or you can have a CPU (Palletized pick up) option. Please see the schedule below for hours of operation. CNC will not be responsible for filing damage claims. Please note that a per pallet fee will be applied to the order.

	Hours of Operation	Shipping Hours
NJ	9 AM - 5 PM	7:30 AM – 3:30 PM (Fri: 7:30-12)
SC	7 AM - 4 PM (Fri: 7-12)	7:30 AM – 3:30 PM (Fri: 7:30-12)
FL	6 AM - 4:30 PM (Fri: 9-1)	7:30 AM – 3:30 PM (Fri: 7:30-12)
NV	7:30 AM - 4 PM	7:30 AM – 3:30 PM (Fri: 7:30-12)
TX	7 AM - 3:30 PM	7:30 AM – 3:30 PM (Fri: 7:30-12)



White Glove Delivery

Cost of White Glove Delivery on CNC trucks is \$200, which includes a job site delivery fee of \$125. This fee will cover up to the first 25 cabinets. Delivery will be to the ground floor only. Orders over 25 cabinets or upper floors will incur an additional fee.

White Glove Delivery is also available for common carrier orders. These orders are priced per order, please contact your customer service representative for more information.

Please note: In-Home Delivery will have an extended lead time of up to 5 days .

Other delivery information

Floor load truckloads will be charged \$250.00 per truckload.

Refused orders or missed pick-ups will be charged an additional fee to reschedule the delivery or pick-up.

Packing Slips

When you receive your products there will be a packing slip with a QR Code to scan. This will have instructions on how to receive your product. If you have anything you would like to notify CNC of, use the QR code and it will go directly to Customer Service. Please submit as many photos as possible so we can correctly address the concern.

cnc cabinetry[®] **Packing Slip** CNC #S287056
2/7/2024

Bill To

Ship To
CNC
1100 Amsterdam Ave
Toms River NJ 08757
United States
(848) 525-8448
(848) 525-8448
apilchick@cncassociates.com

Carrier	Tracking Number	Shipping Method	Requested Ship Date	Location
		Pick Up	2/15/2024	New Jersey
PO #	Quote#	Terms	Sales Rep	Account Manager
2-6	Quote #QZ37424	COD	Nathan Indig	Avi Pilchick



Scan me before accepting for receiving instructions



**How do I order
replacements?**



**How do I care for my
cabinets?**

How to clean your cabinets

- Use a soft cotton cloth.
- Do not use abrasive materials (including paper towels).
- Only use soap and warm water.
- Do not spray directly on the cabinets.
- Do not use any chemicals.

Note: when using a spray for other items placed near your cabinetry, be careful not to overspray on your cabinets.

- Wipe spills promptly and do not leave wet items against the wood.
- Clean glass doors with a glass cleaner. Be careful not to overspray on the wood.
- You can repair small nicks and scratches with our touch up kits.
- Waxing and polishing are not recommended as this can create a film or wax build-up on your cabinets.
- You can dust your cabinets with a lightly damp cloth.
- Follow the grain of the wood, wiping across can cause scratches.

Resources

<https://cnccabinetry.com/resources>

Resources

Explore our incredible array of resources with just one click!

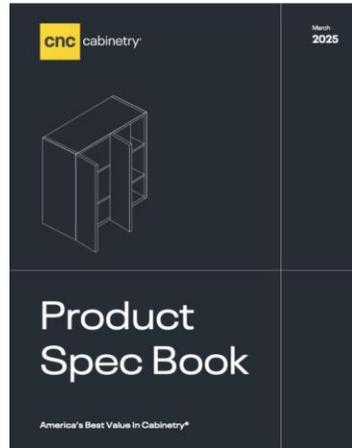
[CNC CABINETRY RESOURCES](#)

- ❖ **CabNet Tutorials** (How-to videos with step-by-step instructions for using CabNet)
- ❖ **Downloads** (Literature, Company Documents, Order Forms, 2020 Design files)
- ❖ **High-Resolution Images** (Cabinet Door & Kitchen Images)
- ❖ **Assembly** (Assembly Videos and Guides)



Marketing Materials

[CNC Cabinetry Resources](#)



Social Media

Check out our socials!

[CNC Cabinetry \(@cnc_cabinetry\) • Instagram photos and videos](#)

[CNC Cabinetry | South Plainfield NJ | Facebook](#)

[CNC Cabinetry | LinkedIn](#)

[cncabinetry - YouTube](#)

[Tik Tok @cnc_cabinetry](#)

[Pinterest | CNC Cabinetry](#)



www.cnccabinetry.com

FAQ'S

1. What is the lead time of CNC Cabinetry?

Lead time on our Luxor product ships in 2-3 days. On all other lines it is 2-3 weeks. Alvic is 4-5 weeks. Ship times will vary based on location.

2. Does CNC Cabinetry offer Modifications?

CNC Cabinetry does offer modifications. Please refer to the specification book for available modifications.

3. What is RTA?

Ready to Assemble - These cabinets are delivered in parts in a flat pack and ready to assemble.

4. What vanities does CNC Cabinetry offer?

In addition to our vanity offerings in our regular line-up, CNC Cabinetry offers Vanguard, our furniture style cabinetry and floating vanities in our Surelle line.

5. Where is CNC Cabinetry built?

CNC Cabinetry is built in one of our 5 locations, across the United States. Our corporate headquarters are in South Plainfield, New Jersey. We also have locations in South Carolina, Florida, Texas, and Nevada. These locations provide our customers with the faster ship times.

6. Do you offer CAD systems?

CNC Cabinetry CAD systems, including both [2020 Design / ProKitchen software](#). The 2020 catalog can be downloaded from our downloads page.

Please make sure you are using the most current catalog. CNC Cabinetry can be downloaded directly from ProKitchen.\

7. What is the Warranty on CNC Cabinetry?

CNC Cabinetry has a Limited Lifetime Warranty. [Click here](#) to download a copy of our Limited Lifetime warranty.

Thank you

Lisa Mucciolo
Design Manager
772-292-7020
lmucciolo@cncabinetry.com
www.cncabinetry.com
